



Dell Vostro Notebook 14 15 3000

Model 3400 3500

English only

Reviewer's Guide – September 2020

Product appearance may vary slightly from image shown.



Vostro brand

Built for Small Business



The Vostro family of PCs is built for Small Business. Whether you're balancing the books, ordering inventory or managing payroll, the easy-to-use Vostro family of PCs is dedicated to helping your business thrive. This brand delivers reliable security, essential productivity features, outstanding support and exceptional affordability.

Product appearance may vary slightly from image shown.



Vostro Notebook 3400

Feature Overview



Better Tools for Quicker Results

14-inch laptops that feature an FHD display with a 2-sided narrow border, USB type-C port and **11th Gen Intel® processors**. Please note, the USB type-C port is only on those configurations with discrete graphics.

Experience Uninterrupted Productivity

A brilliant FHD panel (up to 220 nits) offers more brightness and vivid color for an enhanced front-of-screen experience, and a **2-sided narrow border** emphasizes your screen while helping minimize distractions.

Take your battery charge from 0% to 80% in as fast as an hour* so you're not tied down to an outlet while working on the go.

Experience seamless wireless integration between your laptop and Android or iOS smartphone with **Dell Mobile Connect**. You can access multiple devices and applications without dividing your attention.**

Store all your important documents for easy access with up to **256GB CL35 M.2 SSD**.

Tackle your workday with the power of **11th Gen Intel® Core™ processors**.

Design You can Depend On

These new laptops are equipped with a variety of ports, including a USB Type-C port for quick and easy data transfers, and an SD card reader so you can stay connected and remain productive.

Keep working no matter what the lighting conditions are with the **optional backlit keyboard**.

Built in Security

Hardware TPM 2.0 (not available in China) allows you to easily encrypt your passwords and data by enabling Windows BitLocker. The TPM chipset enables hardware-based encryption solutions to protect against malware.

Log in quickly and securely without having to use a password with the optional **fingerprint reader** and **Windows 10 Hello** biometric recognition feature.

*ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.

2 **Dell Mobile Connect is available on all new Bluetooth-enabled, Inspiron, Vostro, G-Series, Alienware and Consumer XPS devices with Windows 10. Dell Mobile Connect's smartphone Companion App must be downloaded from the App Store for your smartphone, and requires Android 6 (or above) or iOS 11 (or above). For iOS, file transfer capabilities are limited to photos and videos.



Vostro Notebook 3500

Feature Overview



Better Tools for Quicker Results

15.6-inch laptops that feature an FHD display with a 2-sided narrow border, a USB type-C port, a numeric keypad and **11th Gen Intel® processors**. Please note, the USB type-C port is only on those configurations with discrete graphics.

Experience Uninterrupted Productivity

A brilliant FHD panel (up to 220 nits) offers more brightness and vivid color for an enhanced front-of-screen experience, and a **2-sided narrow border** emphasizes your screen while helping minimize distractions.

Take your battery charge from 0% to 80% in as fast as an hour* so you're not tied down to an outlet while working on the go.

Experience seamless wireless integration between your laptop and Android or iOS smartphone with **Dell Mobile Connect**. You can access multiple devices and applications without dividing your attention.**

Store all your important documents for easy access with up to **512GB CL35 M.2 SSD**.

Tackle your workday with the power of **11th Gen Intel® Core™ processors**.

Utilize the **10-key numeric keypad** to quickly get through large data sets, payroll, etc.

Design You can Depend On

These new laptops are equipped with a variety of ports, including a **USB Type-C** port for quick and easy data transfers, and an SD card reader so you can stay connected and remain productive.

Keep working no matter what the lighting conditions are with the **optional backlit keyboard**.

Built in Security

Hardware TPM 2.0 (not available in China) allows you to easily encrypt your passwords and data by enabling Windows BitLocker. The TPM chipset enables hardware-based encryption solutions to protect against malware.

Log in quickly and securely without having to use a password with the optional **fingerprint reader** and **Windows 10 Hello** biometric recognition feature.

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** Dell Mobile Connect is available on all new Bluetooth-enabled, Inspiron, Vostro, G-Series, Alienware and Consumer XPS devices with Windows 10. Dell Mobile Connect's smartphone Companion App must be downloaded from the App Store for your smartphone, and requires Android 6 (or above) or iOS 11 (or above). For iOS, file transfer capabilities are limited to photos and videos.



Optional Vostro accessories

You can maximize the versatility and performance of your Vostro Family Laptops with Dell recommended accessories to get the best user experience for your business needs.

Dell 24 Monitor – E2420HS

Elevate your daily work with a reliable 23.8” monitor featuring full HD resolution and a space-saving design.



Dell Stereo Headset – UC150 – Skype for Business

Experience great audio clarity whether you're on a conference call or listening to your favorite music. Enjoy optimized in-person call quality and music clarity with HD wideband voice and a dynamic equalizer.

Dell Docking Station – USB 3.0 (D3100)

The Dell D3100 Dock connects your laptop to up to three additional monitors, various external devices and the Internet with a single USB 3.0 connection.



Dell Power Companion Plus (18,000 mAh) - PW7015L

Power and charge your PC along with your phone and tablet while on the go with the Dell Power Companion.

Dell Wireless Keyboard & Mouse Combo KM636

Keep your desk clutter-free with a wireless keyboard and mouse combo featuring spacious chiclet keyboard with multi-media keys and reduced key gaps for minimal dust accumulation.



Dell Pro Briefcase 14/15 - PO1420C or PO1520C

The eco-friendly Dell Pro Briefcase 14” or 15” protects your laptop from impact with shock-absorbing EVA foam encased in a durable water resistant outer skin.



Vostro 14 3000 (3400)

Features & Technical Specifications

Feature Technical Specification

Model Number	Model# 3400
Processor Options	11th Generation Intel® Core™ i5-1135G7 Processor (8MB Cache, up to 4.2 GHz)
Operating System*	Windows® 10
Graphics	Intel® Iris® Xe Graphics with shared graphics memory
Display	14.0-inch FHD (1920 x 1080) Anti-glare LED Backlight Non-Touch Narrow Border WVA Display
Memory Options*	8GB, 8Gx1, DDR4, 2666MHz
Storage Options*	256GB M.2 PCIe NVMe Solid State Drive
Ports, Slots & Chassis	USB 3.2 Gen 1 (x2), USB2.0 (x1), HDMI 1.4, USB 3.2 Gen 1 Type-C with Data Transfer Only (available on MX330 configuration) SD Media Card Reader (SD, SDHC, SDXC), RJ45 - 10/100/1000Mbps GbE
Input	Optional backlit Standard full size spill-resistant keyboard Multi-touch gesture-enabled precision touchpad with integrated scrolling
Optical Drive	No Optical Drive

Feature Technical Specification

Multimedia	2 tuned speakers with Waves MaxxAudio® Pro 1 combo headphone / microphone jack Integrated widescreen HD (720p) Webcam with Single Digital Microphone
Connectivity Options	802.11bgn 1x1 WiFi & BT 802.11ac 1x1 WiFi & BT
Battery Options*	3-Cell 42Whr Battery (Integrated)
AC Adapter	45 Watt AC Adaptor
Dimensions & Weight*	Length: 9.43 inches (239.5mm) Width: 12.94 inches (328.7mm) Height: 0.71 inches – 0.78 inches (18.1mm – 19.00mm) Starting Weight: 3.49 lb (1.59 kg)
Color	Black
Security	FingerPrint Reader with Windows Hello (Optional) Wedge-shaped lock slot Hardware based security - TPM 2.0 (on selected configuration)
Software	My Dell Dell Mobile Connect Waves MaxxAudio® Pro Dell Power Manager McAfee McAfee Small Business Security 30 day Trial Support Assist
Peripheral Ecosystem	Dell 24 Monitor – E2420HS Dell Stereo Headset – UC150 Dell Docking Station – USB 3.0 - D3100 Dell Power Companion Plus (18,000 mAh) - PW7015L Dell Wireless Keyboard & Mouse Combo KM636 Dell Pro Briefcase 14/15 - PO1420C or PO1520C

地域によって構成が異なります。

NOTES:

Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Graphics & System Memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

Watt Hour (Whr) - The stated Watt Hour (Whr) is not an indication of battery life.

Notebook Weight: Weights vary depending on configuration and manufacturing variability.



Vostro 15 3000 (3500)

Features & Technical Specifications

Feature	Technical Specification	Feature	Technical Specification
Model Number	Model# 3500	Multimedia	2 tuned speakers with Waves MaxxAudio® Pro 1 combo headphone / microphone jack Integrated widescreen HD (720p) Webcam with Single Digital Microphone
Processor Options	11th Generation Intel® Core™ i3-1115G4 Processor (6MB Cache, up to 4.1 GHz) 11th Generation Intel® Core™ i5-1135G7 Processor (8MB Cache, up to 4.2 GHz) 11th Generation Intel® Core™ i7-1165G7 Processor (12MB Cache, up to 4.7 GHz)	Connectivity Options	802.11bgn 1x1 WiFi & BT 802.11ac 1x1 WiFi & BT
Operating System*	Windows® 10	Battery Options*	3-Cell 42Whr Battery (Integrated)
Graphics	Intel® UHD Graphics with shared graphics memory Intel® Iris® Xe Graphics with shared graphics memory	AC Adapter	45 Watt AC Adaptor
Display	15.6-inch FHD (1920 x 1080) Anti-glare LED Backlight Non-touch Narrow Border WVA Display	Dimensions & Weight*	Length: 9.80 inches (249.0mm) Width: 14.33 inches (363.96mm) Height: 0.71 inches – 0.78 inches (18.0mm – 19.0mm) Starting Weight: 3.93 lb (1.78 kg)
Memory Options*	8GB, 8Gx1, DDR4, 2666MHz/3200MHz	Color	Black, Dune
Storage Options*	256GB/512GB M.2 PCIe NVMe Solid State Drive	Security	FingerPrint Reader with Windows Hello (Optional) Wedge-shaped lock slot
Ports, Slots & Chassis	USB 3.2 Gen 1 (x2), USB2.0 (x1), HDMI 1.4, USB 3.2 Gen 1 Type-C with Data Transfer Only (available on MX330 configuration) SD Media Card Reader (SD, SDHC, SDXC), RJ45 - 10/100/1000Mbps GbE	Software	My Dell Dell Mobile Connect Waves MaxxAudio® Pro Dell Power Manager McAfee McAfee Small Business Security 30 day Trial Support Assist
Input	Optional backlit Standard full size spill-resistant keyboard 10-key numeric keypad Multi-touch gesture-enabled precision touchpad with integrated scrolling	Peripheral Ecosystem	Dell 24 Monitor – E2420HS Dell Stereo Headset – UC150 Dell Docking Station – USB 3.0 - D3100 Dell Power Companion Plus (18,000 mAh) - PW7015L Dell Wireless Keyboard & Mouse Combo KM636 Dell Pro Briefcase 14/15 - PO1420C or PO1520C
Optical Drive	No Optical Drive		

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Notebook Weight: Weights vary depending on configuration and manufacturing variability.



Vostro Notebook 3400 & 3500

Product Gallery – Color Options



Accent Black
(3400/3500)



Dune
(3500)



Vostro Notebook 3400

Product Gallery – keyboard view

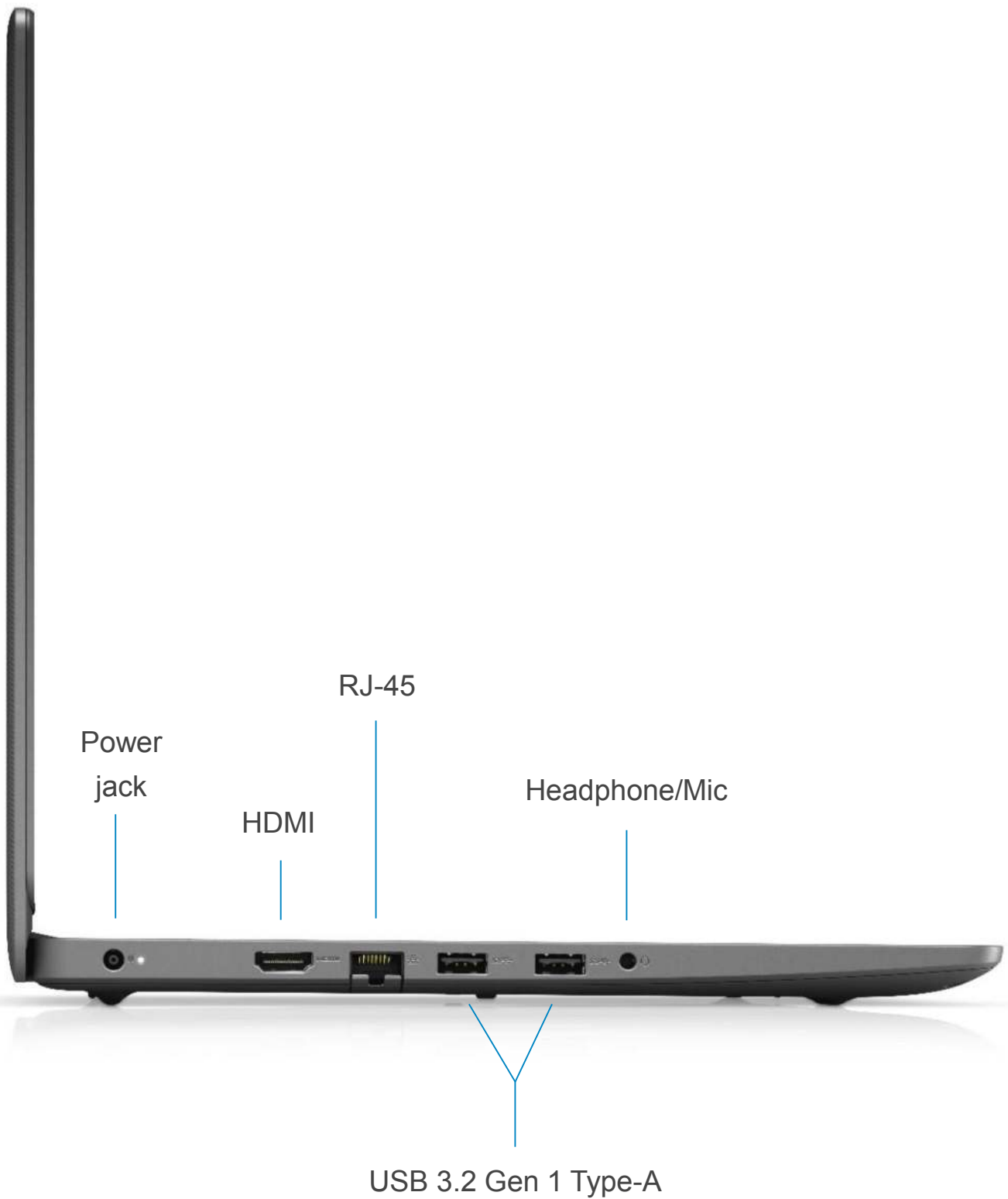


Power button
(Optional
fingerprint
reader)

Precision
touchpad

Vostro Notebook 3400

Product Gallery – left side



Vostro Notebook 3400

Product Gallery – right side



Vostro Notebook 3500

Product Gallery – keyboard view



Power button
(Optional
fingerprint
reader)

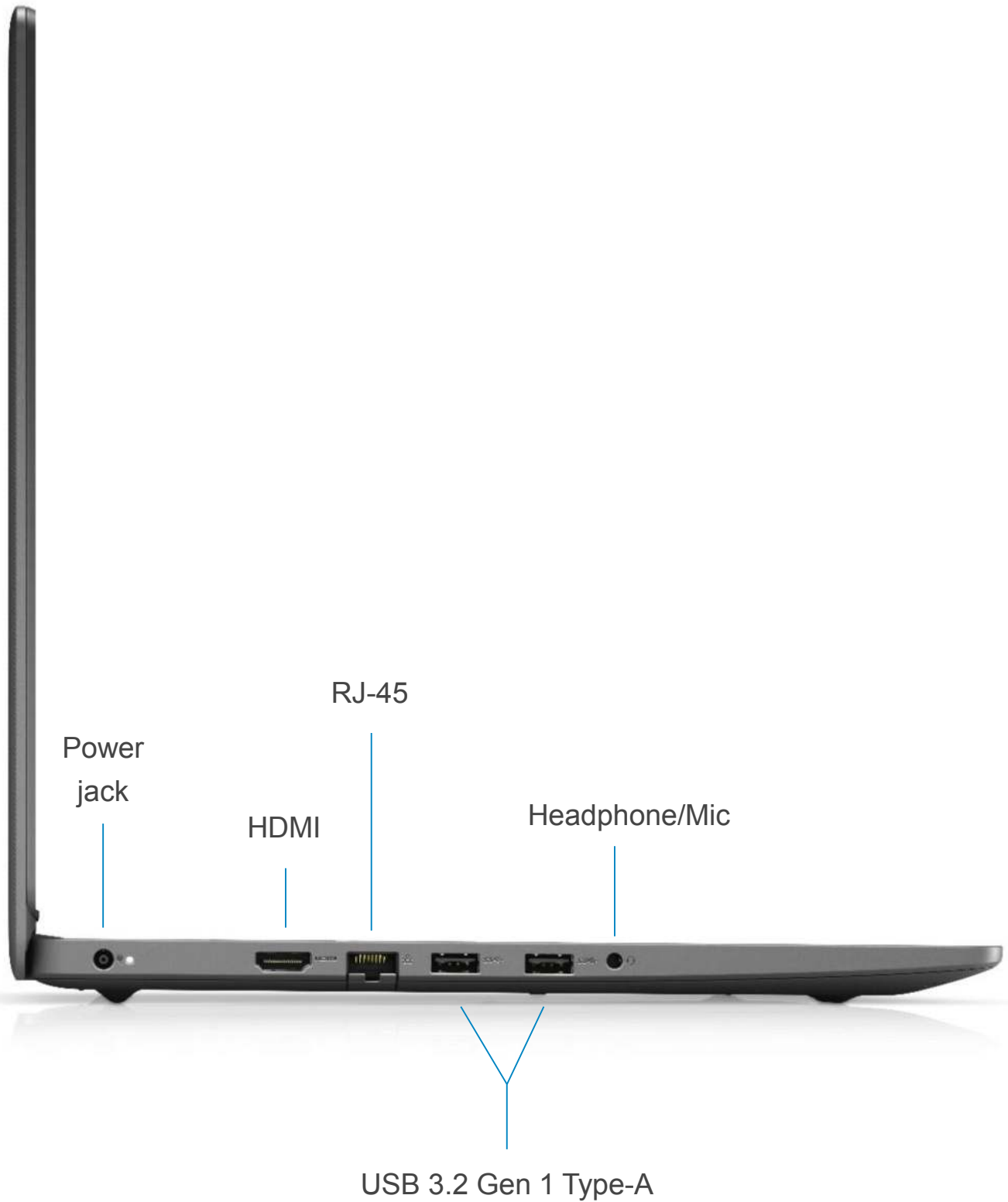
Precision
touchpad

Numeric Keypad



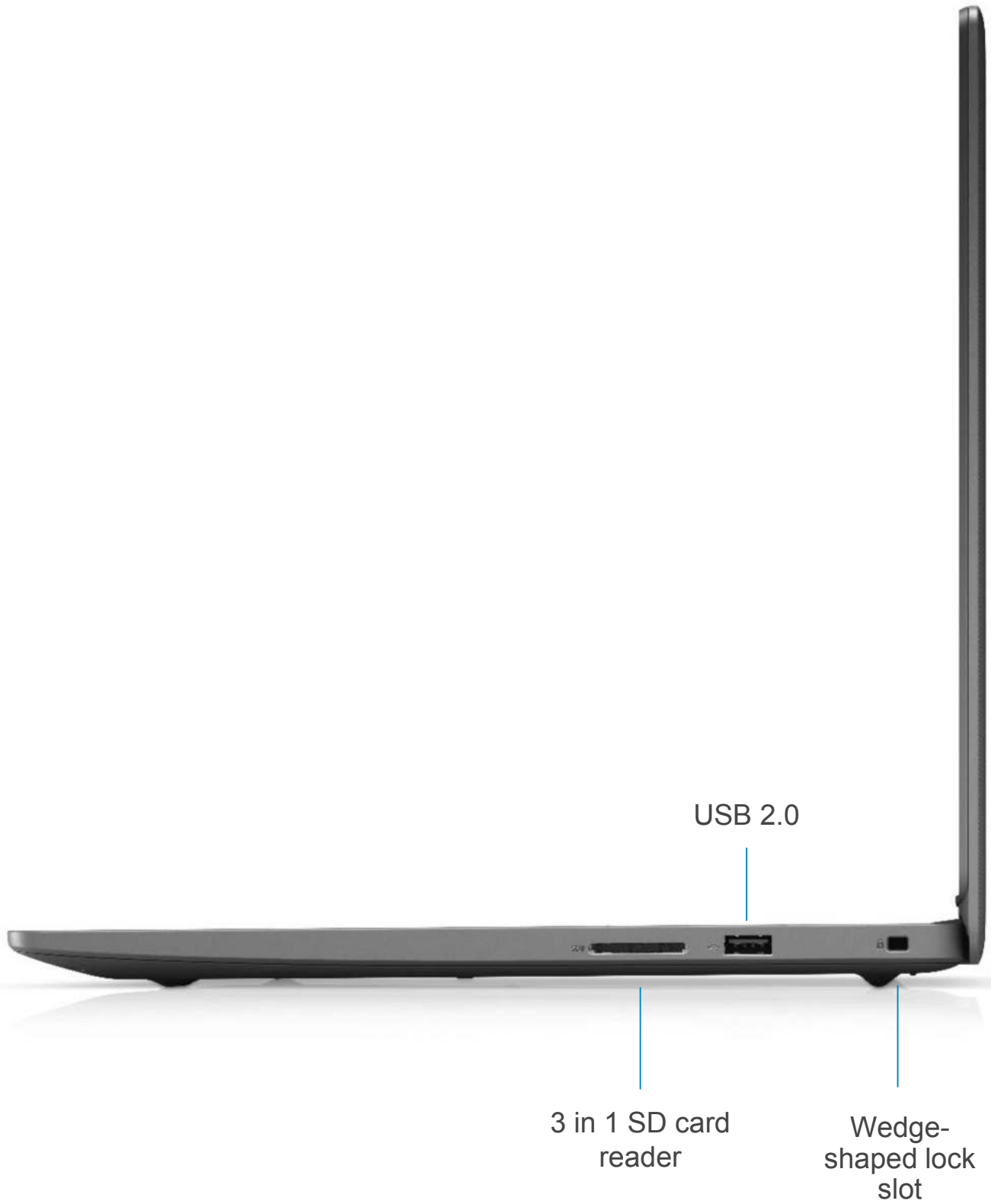
Vostro Notebook 3500

Product Gallery – left side



Vostro Notebook 3500

Product Gallery – right side



Vostro software

Dell Mobile Connect

Complete and wireless integration between smartphones and PCs - allowing Android and iOS users to make calls, send texts, get notifications, and mirror their phone onto their PC screens to interact with all of their favorite mobile apps with their PC's mouse, keyboard, and touchscreen.

McAfee Small Business Security 30 day trial

Award-winning security for every device; shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs.

SupportAssist

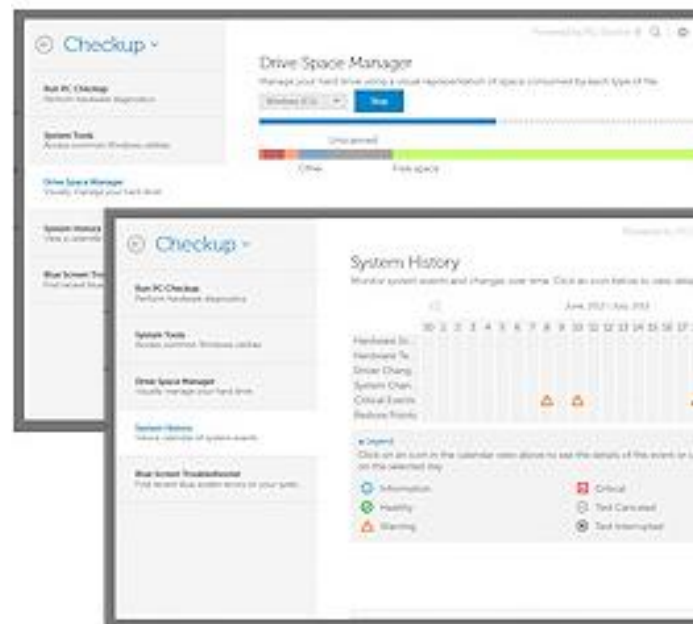
A MS Windows based software program that automates support from Dell by identifying HW & SW issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.

Microsoft Office 365 Trial

Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, and OneNote.

Waves MaxxAudio® Pro

Professional-grade control panel providing audio controls and tuning that adds dimensionality to music and videos.



Services for Vostro

We keep you connected and productive, providing peace of mind so you can focus on what matters most. Support services are available around the globe with coverage in over 160 countries and 55 languages. Our ProSupport engineers are available 24x7 to help with hardware and software issues. In the event of spills, drops or surges, Accidental Damage Service makes repair or replacement easy. Dell strives to ensure our customers always get the most out of their technology investments.

Dell Base Warranty¹

With Dell's Base Warranty, if your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device. Your system comes with 1 year base warranty with the option to add on-site repair and to extend the warranty for up to 4 years to ensure easy support for the life of your PC.

ProSupport

ProSupport for PCs is designed to provide fast, proactive IT support for businesses of all sizes. ProSupport makes it easy because you get a team of engineers who are always accessible, provide you with a single source for hardware and software² issues, and respond quickly to help maximize user uptime. ProSupport also features SupportAssist technology for proactive monitoring and resolution of issues and automatic case creation for faster time to productivity³. ProSupport frees your IT team from time-consuming day-to-day user support, allowing them to focus on strategic priorities that move your business forward.

ProSupport Plus for PCs

The only complete support service that combines predictive analysis and protection for PCs to proactively resolve and prevent issues with minimal customer effort. With ProSupport Plus using SupportAssist technology you will be notified about issues before they become problems, virtually eliminating unplanned downtime due to hard drive issues⁴. It ensures PCs are running smoothly so customers can focus on what's important.

ProSupport and ProSupport Plus with SupportAssist significantly reduced time to resolve a failed hard drive⁵ with:

- Up to 92% less time to resolution (11x faster than the competition)
- Up to 68% fewer steps in the support process (13 fewer steps to resolution)

Accidental Damage Service⁶

Coverage for accidental drops, spills, surges and breakages. Accidental Damage Service provides peace of mind for hardware systems in high-risk usage environments like schools and mobile professionals. Convenient repair of damaged systems helps minimize downtime and increase productivity. Accidental Damage Service can provide repair of your system for accidents up to 4 years, not otherwise covered by the Limited Hardware Warranty. By providing enhanced coverage at an exceptional value, Accidental Damage Service helps reduce out of pocket expenses and improve cost control.

1 - Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service is provided by Dell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see dell.com/servicecontracts

2 - For the IoT Edge Gateway, excludes certain software, OS and third party apps.

3 - SupportAssist not available on Linux, Windows 10S, Windows RT, Windows 10 CMIT Government Edition, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sinks, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.

4 - Based on a Principled Technologies test report, "Dell ProSupport Plus with SupportAssist warns you about hardware issues so you can fix them before they cause downtime" dated April 2019. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/0xvze8>. Hardware issues detected by SupportAssist include hard drives, solid state drives, batteries and fans.

5 - Based on a Principled Technologies test report, "Spend Less Time and Effort Troubleshooting Laptop Hardware Failures" dated April 2018. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/L52XKM>

6 - This service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customers may be required to return unit to Dell. Limit of 1 qualified incident per contract year. For complete details, visit www.dell.com/servicecontracts.



Important information

Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Graphics & shared memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

Wireless connectivity: Where wireless access is available. Additional access charges apply in some locations.

Weight: Weights vary depending on configuration and manufacturing variability.

Limited hardware warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty.

Dell ProSupport™: Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicedescriptions.

Accidental Damage: Service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customer may be required to return unit to Dell. For complete details, visit www.dell.com/servicecontracts.

Return for Repair after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware and not resolved remotely, this service offers a 10-14 day mail-in repair option following completion of Remote Diagnosis

Rapid Return for Repair after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue and multiple or extended sessions. If issue is covered by Limited Hardware Warranty (www.dell.com/warranty) and not resolved remotely, shipping instructions will be provided. Next Business Day shipping not available in all areas, which may delay repair and return times. Other conditions apply. For complete details about Rapid Return service, visit www.dell.com/servicecontracts

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Comparative claims are not allowed in all countries. Please see below to learn which countries ban Dell vs. Dell claims, and which countries will allow the claims only if based upon independent third party testing. You may also contact Legal Counsel in the Region where the claim will be made for additional guidance.

3rd party testing required (Do not make claims) in: South Africa, Ukraine, Venezuela.

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